

Village Survey

Cable TV • Web • Gaslight

Dear Villager:

What's the best way to get important Village information into your hands? The S. O. Public Information Services Committee needs your thoughts so that we can better serve your interests. Please take a few minutes to complete this survey.

CABLE TELEVISION

1. Do you subscribe to Cablevision? Yes ___ No ___
If so, which service? Basic ___ Digital ___
If not, why not? Cost ___ No interest ___ Other _____
2. Do you have a satellite dish? Yes ___ No ___ Are you satisfied with it? Yes ___ No ___
3. If you have cable, please rate your satisfaction, from 1 to 5 (1 is highest), for each of the following:
___ Picture Quality ___ Channel Choices ___ On-demand programs ___ Customer Service
4. How often do you lose service? _____
5. What channels would you like to see added to Cablevision's lineup? _____
6. What can Cablevision do to serve you better? _____
7. How often do you watch South Orange (SOMacom) local Channel 19? Daily ___ Weekly ___ Rarely ___
8. What community programs do you watch (O=often, S=sometimes, R=rarely)?
___ Village Meetings ___ Meet the Artist ___ South Orange Report ___ Community Corner
___ Health Watch ___ Today's Schools ___ Nostalgia Alley ___ Coming Events (Bulletin Board)
___ Books in Action ___ Woman to Woman ___ Education Roundtable ___ Access New Jersey
___ Changing Images
- Student Programming: CHS News ___ Sporting Events ___ School Musicals ___ CCN Archives ___
- Other community programs: _____
9. When do you usually watch TV? Daytime ___ Evenings ___ Weekends ___
10. What other programs would you like on Channel 19? _____
11. Additional comments: _____

INTERNET/Telephone

1. What telephone service do you use? Verizon ___ Cablevision (VOIP) ___ Other _____
2. How many lines come into your house? _____
3. What Internet access do you use? None ___ Optimum Cable ___ Dial-up ___ DSL ___ Satellite ___

4. Who is your e-mail provider? Optimum ___ AOL ___ Verizon ___ Yahoo ___
MSN Hotmail ___ Other _____

5. How often do you log on to the Village Web site (www.southorange.org)?
Often ___ Sometimes ___ Rarely ___

Two-part question. Please answer both parts as indicated by columns.

6A. What Web site sections do you use (O=often, S=sometimes, R=rarely)?
6B. How do you rate their helpfulness? (1= highest, 4=lowest)

6A	6B		6A	6B	
___	___	Government Departments	___	___	Recycling Schedules
___	___	News About South Orange	___	___	Redevelopment
___	___	Calendar	___	___	Meeting Agendas
___	___	Event Registration	___	___	Other _____

7. Are you registered to receive e-mail alerts from South Orange? Yes ___ No ___

8. Did you know that you can register for events online? Yes ___ No ___

9. What features would you like to see added? _____

10. Would you find access to Village meetings on the Web site helpful? Yes ___ No ___

Would you prefer access: As the meetings occur ___ At your convenience ___ Both ___

11. Would you find access to emergency information valuable on: Village Web site ___ Channel 19 TV ___ Both ___

GASLIGHT

1. Do you receive the Gaslight newsletter on a regular basis? Yes ___ No ___

2. Do you read it: Often ___ Sometimes ___ Rarely ___

3. Please rate the Gaslight's regular features from 1 to 4 (1 is highest)

___ Upcoming events	___ Seton Scene
___ Special Feature Stories	___ In The Schools
___ Villager of the Month	___ Library Events
___ New Businesses	___ Inserts (recreation, recycling, etc.)

4. What features would you like to see added? _____

5. Comments: _____

ABOUT YOU

1. Do you live in: House ___ Apartment ___ 2. Do you: Rent ___ Own ___

3. Do you work: At Home ___ Locally ___ NJ Region ___ New York ___

4. Male ___ Female ___ 5. Family Size: 1 2 3 4 5 6 7 (circle one)

5. Your Age: Under 35 ___ 36-49 ___ 50-65 ___ Over 65 ___

6. Number of years living in South Orange _____

Select the Best Way to Return your Survey

- Mail to:
Cable/Info Committee
S. Orange Village
S. Orange, NJ 07079
- Fax to: (973) 761-4357
- Drop Off At: Clerk's
Office, Village Hall